



Marin Healthcare District
Health Centers

UCSF Health

Greetings!

Thank you for choosing Prima Medical Foundation and/or Marin Healthcare District for your medical care. We are writing to inform you that as of January 1, 2019, our offices will be aligned with UCSF Health, California's highest ranked medical center. This is a positive development that will allow us to even further enhance the care provided to the Marin community.

You can continue to see your same provider, and there is nothing you need to do other than sign UCSF forms when you receive treatment for the first time in 2019. Any services you receive will be billed to your insurance by UCSF. We will continue to provide you and your family with the same high quality care you have come to expect from us. With our new partnership we will also collaborate with UCSF Health to provide additional access to treatments and specialists not currently available in our community.

We look forward to seeing you again the next time you need medical care.

If you have any questions, please contact your provider's office. Thank you for choosing us for your care. We wish you and your family a healthy and happy new year!

Frequently Asked Questions

Why is my provider's office now a UCSF Health clinic?

We're happy to share the good news about our clinic's transition, which is part of the recently announced strategic alliance between Marin General Hospital and UCSF Health and builds on the decades-long relationship between these organizations. We are creating a truly clinically integrated system of care, with our Marin community of physicians and providers and the broader UCSF Health bay area network.

When is this effective?

We are excited our new relationship is effective for services rendered to you starting January 1, 2019.

Will my physician/provider change?

No. You will continue to receive care from your current physician/provider.

Will the clinic location change?

No. You will be seen at your current location.

What changes can I expect?

At your first appointment, you'll need to complete several UCSF forms. Your payment receipts will reflect you paid UCSF for your services and your insurance Explanation of Benefits will reflect UCSF as your provider of services.

How does this impact my insurance coverage?

We continue to accept most major insurance plans and will bill your insurance company. We have worked closely with UCSF to take care of all our patients and your insurance will be verified prior to services being rendered. If your insurance plan is not contracted, we will work with UCSF to obtain an agreement with your insurance to allow you to be seen.

How does this affect my bill?

We continue to accept most major insurance plans and will bill your insurance company. You are responsible for any copayments, coinsurance, or unreimbursed costs outlined in your insurance plan. If you have any questions please contact the clinic where you receive your care.